



<https://fasttrackcomm.net/job/it-support-specialist/>

IT Support Specialist

Description

DEPARTMENT: Network Engineering and Operations

COMPANY: *FastTrack* Communications

REPORTS TO: Director of Network Engineering and Operations

POSITION SUMMARY:

This position is responsible for providing technical support to customers, monitoring and troubleshooting hardware, software, and network issues.

Qualifications

Skills/Knowledge/Personal Qualities:

- Minimum One year experience in telecommunications or enterprise networking.
- CCNA certification is preferred.
- Knowledge of IP routing protocols, VLANS, and experience with Ethernet.
- Basic network troubleshooting
- Valid State of Colorado driver's license.
- Experience with Microsoft Access, Excel, PowerPoint, Visio, and Word.
- Interpersonal skills; ability to work well with others.
- Excellent oral and written communication skills.

Job Benefits

Working Conditions:

- Works in a normal office environment.
- Willingness to work on evenings, weekends, holidays, and extended hours as required by workload.
- On-call rotation.

Employee Benefits:

- Simple IRA plan with company match
- Flexible reimbursement accounts (FSA)
- Vacation, sick and personal time off
- Annual Training Budget
- Medical, vision, dental, life, AD&D, short and long term disability insurances

Salary range:

Salary commensurate with experience

Salary range – \$48,000 to \$65,000

Visual Acuity: Normal vision and accommodation.

NOTE: This job description covers the major purpose and major responsibilities (functions) of the job. It is not intended to give all details or a step-by-step account of the way each task is to be performed. Employees may receive other job-related duties requested by their manager. All requirements are subject to possible modification to provide reasonable accommodations to qualified individuals with disabilities.

Hiring organization

FastTrackCommunications

Date posted

September 1, 2021

Click to apply here.

APPLY NOW

FastTrack Communications is an Equal Opportunity Employer.

Contacts

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